

Agricultural Tariff Trial Group 3

Load Profile

This group will remain on their current tariffs, with no changes made to their electricity pricing. Their usage data will simply help us improve our understanding of the load profiles of agricultural customers.

The information gathered will be used to gain greater insights into customers' electricity needs and allow for more advanced tariff analysis to be undertaken.

You'll receive in-depth usage reports during the trial and a detailed tariff analysis to help you transition to the most suitable tariff for your needs at the end of the trial, if requested.



Agricultural Tariff Trial

In response to requests from the agricultural sector for consideration of other tariff options to suit the needs of primary producers, the Queensland Government and Ergon Energy are inviting producers to participate in a limited trial of controlled load and demand tariffs.

These important trials help us better understand the potential for offering controlled load and demand tariffs as an alternative to the current transitional agricultural tariffs which are due to be removed by mid-2020.



Load Profile

Highlights

As a participant in this trial group you will:

- Receive a digital meter that will record energy usage and demand in regular intervals to give you insights into your energy use profile and help you compare tariff options.
- Remain on your chosen tariffs for the duration of the trial.
- Receive regular reports on your electricity usage and cost comparisons with other tariffs.
- Have help to transition to an alternative tariff at the end of the trial, if requested.

Timeframes

The trial will run until 30 June 2019.

Eligibility

To participate in the Load Profile group you must:

- Be a customer of Ergon Retail, classified as 'small' (using less than 100MWh/year).
- Currently use Tariff 20, 21, 22, 62, 65 or 66 as your primary tariff.
- Have a usage profile that is considered within the 'normal' range for similar customers.
- Have at least 12 months current site usage data (at that supply point) to enable an initial tariff review.
- Have a compliant meter box and switchboard that is suitable for the installation of a digital meter.

Other requirements you will need to agree to include:

- Receiving your bill monthly, via email.
- Responding to trial group surveys.
- Participating in a short case study if required.

Costs

Your meter box and switchboard are likely to be compliant if they were:

1. installed after 2005, or
2. upgraded to support a solar installation.

If your meter box and switchboard are not already compliant, you'll need to arrange work prior to the start of the trial to upgrade them to meet current standards at your own expense.

For the period of this trial, you'll pay no more for meter services charges than an equivalent customer with the same meter/tariff configuration.

Costs for meter services charges beyond July 2017 are yet to be confirmed. For further information on meter services charges, please refer to ergon.com.au/agtarifftrial

Applications

To apply, complete the following application form and take photos of your meter box and switchboard to assist us with the selection process.

Please return your completed form and photos of your meter box and switchboard to:

Email | agtarifftrial@ergon.com.au

Post | Ergon Energy Agricultural Tariff Trial
PO Box 264, Fortitude Valley QLD 4006

Alternatively, you can apply online at ergon.com.au/agtarifftrial

Applications must be received by 3 April 2017.

Please make sure you fill in each required section of your application, as incomplete applications cannot be processed. A site inspection may be needed to confirm your suitability to be part of the trial.

Help and support

Please let us know if you would like more information or help to complete your application.

Phone | 07 3851 6218 from 9am to 5pm Monday to Friday

Email | agtarifftrial@ergon.com.au

Website | ergon.com.au/agtarifftrial

Agricultural Tariff Trial Group **3**

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Application Form Please return your completed form and photos of your meter box and switchboard.

Email | agtarifftrial@ergon.com.au

Post | Agricultural Tariff Trial
Ergon Energy
PO Box 264
Fortitude Valley QLD 4006

Account Holder Details

First Name _____ Last Name _____ DOB _____

Account No _____ Email _____

Home / business phone _____ Mobile phone _____

Property name & address _____

Postal Address (if different to above) _____

Interest in being a trial participant Please outline in detail your main reason(s) for wanting to be part of this Trial

Property Details

Property tenure type

Owner occupied Leased / rented

Description of your farm operations (select all that apply)

Dairy Chicken Pork Beef Cane
 Cotton Nurseries Aquaculture Horticulture

Irrigation period (select all that apply)

Jan Feb March April May
 June July Aug Sept October
 November December

Drought relief I am currently receiving Drought Relief assistance Yes No

Load Profile

Connection Point Details

If you have multiple electricity accounts for different connection points, you'll need to choose one for inclusion in the trial. Your connection point reference is your National Metering Identifier (NMI). Please provide details below.

National Metering Identifier (NMI) (you'll find this in the supply details section of your electricity bill)

Your tariff/s at this connection point

- Tariff 20 Tariff 21 Tariff 22 Tariff 22A
 Tariff 62 Tariff 65 Tariff 66
-

Pumps at this connection point

Pump 1 Size of pump _____ kW. Type of irrigation: Pivot Flood Drip

Supply to pump: Single phase Three phase

During your irrigation periods, how frequently do you use this pump to irrigate:

- Daily Several times a week Once a week
-

What time of day do you typically use this pump to irrigate

- Morning Day time Evening Late night Overnight
-

Pump 2 Size of pump _____ kW. Type of irrigation: Pivot Flood Drip

Supply to pump: Single phase Three phase

During your irrigation periods, how frequently do you use this pump to irrigate:

- Daily Several times a week Once a week
-

What time of day do you typically use this pump to irrigate

- Morning Day time Evening Late night Overnight
-

Pump 3 Size of pump _____ kW. Type of irrigation: Pivot Flood Drip

Supply to pump: Single phase Three phase

During your irrigation periods, how frequently do you use this pump to irrigate:

- Daily Several times a week Once a week
-

What time of day do you typically use this pump to irrigate

- Morning Day time Evening Late night Overnight
-

Appliances at this connection point (excludes appliances connected at other connection points)

- Refrigeration Mechanical processing Cold rooms Process heating
 Lighting Other (please specify) _____
-

Load Profile

Meter Box and Switchboard

You are required to submit photos of your meter box and switchboard with your application.

The meter box and switchboard for this connection point is compliant and suitable for the installation of a digital meter.

If you're unsure, please check with your licensed electrical contractor

Yes No Unsure

I will organise at my expense for the meter box and switchboard to be upgraded prior to joining the trial.

Yes No

Account Holder Declaration

I have read and accept the Terms and Conditions for participating in the @cUX 'DfcZ]'Y Tariff Group of the Agricultural Tariff Trial.

Name (print)

Signature

Load Profile

Terms and Conditions

By submitting an application, you agree to allow us to share the information in your application with the Queensland Government and participating industry groups for the purposes of assessing your suitability for the Trial.

Your participation in the Trial will be subject to certain eligibility criteria and our acceptance of your application.

If you apply and are accepted to participate in the Trial, you are taken to agree to the Trial terms and conditions:

1. You hold an Electricity Account with Ergon Energy Retail with supply on the same non-residential electricity tariff for the past 12 months.
2. You own or legally occupy the Premises within the Load Profile Group Area, which is used primarily for agricultural purposes.
3. You will permit the installation of a remote read interval meter at your nominated connection point. You will be notified prior and the equipment connected to that metering point will be without electricity for a short period of time while the meter and equipment is being installed.
4. The metering and data logging equipment installed at your Premises remains the property of Ergon Energy Network.
5. Your participation in the Trial will commence after you have been accepted to participate and your electricity meter has been replaced.
6. Your participation in the Trial will end on 30 June 2019, unless:
 - You are removed from the Trial and notified in writing prior to this date
 - You withdraw from the Trial with written notification prior to this date
 - You cease to be a customer of Ergon Energy Retail at the Premises
7. You consent to receive monthly bills as part of your participation in the Trial. We will continue to bill you monthly after your participation in the Trial ends.
8. You consent to change your preferred billing method to email. By providing your email address for e-billing you understand that Ergon Energy Retail will transmit bills and other correspondence to your nominated email address and you will no longer receive these via post.
9. You agree to participate in Participant Surveys as required.
10. You agree to allow the Queensland Government and participating industry groups access to your account information and personal details provided in application forms and customers surveys, for the purpose of assessing the outcomes of the Trial and assisting in development of tariff options to suit the needs of primary producers.
11. You will only be accepted into the Trial if your meter box and switchboard are compliant with current electrical and safety standards. Should any work be needed to upgrade the meter box or switchboard, you will be solely liable for all costs. Where a switchboard has been identified as non-compliant, you will need to provide evidence of works to bring the switchboard up to required standards, if you wish to participate in the Trial.
12. At the end of the Trial, we will help you to transition to an alternative tariff that best matches your needs, if requested.
13. We may alter the duration of the Trial at any time at our discretion.
14. We may, in our absolute discretion and at any time, withdraw our offer for you to participate in the Trial.
15. You acknowledge that it is unlawful for any electrical work to be carried out at the Premises by any person who is not suitably qualified and licensed.
16. This Agreement does not vary your existing Standard Retail Contract with Ergon Energy Retail or Standard Connection Contract with Ergon Energy Network.
17. For the period of this Trial, you will continue to pay no more for meter services charges with your new meter as you do now for your current meter/s, as determined by the Australian Energy Regulator. Costs for meter services charges beyond July 2017 are yet to be confirmed.
18. If we reasonably consider that it is necessary to amend the terms of this Agreement to facilitate the proper and useful carrying out of the Trial, we may amend them by notice to you.
19. We are collecting, using and disclosing your personal information for the purposes of assessing your eligibility to participate in the Trial, communicating with you during the Trial and to assist with the development of tariff options to suit the needs of primary producers. You are entitled to access any personal information that Ergon Energy holds about you by contacting us on 13 10 46. Ergon Energy's privacy policy is available at www.ergon.com.au

Definitions

'Participant', 'You' or 'Your' means the owner, occupier and Electricity Account holder at the Premises who agrees to participate in the Trial.

'Agreement' means the contract between Ergon Energy Network, Ergon Energy Retail and the participant concerning the Trial.

'Electricity Account' means the electricity sale contract between Ergon Energy Retail and the participant.

'Ergon Energy' or 'Ergon Energy Network' means Ergon Energy Corporation Limited ABN 50 087 646 062, and its subsidiaries, its employees, contractors and agents.

'Ergon Energy Retail', 'We', 'Us' or 'Our' means Ergon Energy Queensland ABN 11 121 177 802, and its subsidiaries, its employees, contractors and agents.

'Participant Surveys' means the questionnaires completed by the participant prior to, during and after the conclusion of the Trial.

'Premises' means the physical location of the property as specified by the Participant, with an eligible Electricity Account.

'Trial' means the Agricultural Tariff Trial.

'Load Profile Group Area' is within the Ergon Energy Network distribution area.