

Tariff 24 Factsheet

Tariff 24 is a seasonal time of use demand tariff for small business customers. It provides a continuous supply of electricity at a flat rate per kilowatt hour.

This factsheet explains what Tariff 24 is and some of its structural features that you may need to consider when reviewing your tariff options. It also provides some guidance on which businesses might be suited to move to the tariff.

Is my businesses suited to Tariff 24?

Tariff 24 would best suited to business that can manage their demand (referring to kilowatt (kW) demand on the network) during peak times, which are usually between 10am and 8pm, Monday to Friday.

A business that can shift some of their electricity demand outside those times could be suited to Tariff 24, as demand charges do not apply outside of the peak period, including all day on weekends. Those that operate mostly in the non-summer months of March to November inclusive may also be suited.

Businesses which may suit Tariff 24 do not have high demand for electricity during peak periods, particularly during the summer months when the demand charge is highest.

Usage charges under Tariff 24 are very low compared with other business tariffs, Other business may like to consider making changes to their operations to make use of the Tariff 24 pricing structure.

Examples of changes that could be implemented include to maximise the benefit of moving to Tariff 24 include:

- Ensuring that major equipment (eg pumps) operate partly or completely outside of the peak period
- Installing variable speed drives so that pumps only run at the required electricity input, rather than 100% of pump's rated power
- Using more energy efficient equipment and ensuring appliances are not operated longer than necessary.

Can you help me check if Tariff 24 is a good option?

Tariff 24 would best suited to business that do not have high demand during the peak periods, particularly during the summer months when the demand charge is highest.

Some business will be a natural fit for this tariff, as their operations As the consumption (kWh) usage charge under Tariff 24 is the second lowest small business charge. Other business could also benefit, by making some changes to their operations.

If you have, or are able to shift, most of your electricity demand outside the peak times of 10am to 8pm, Monday to Friday, you may be suited to Tariff 24 as there is no demand charge applied outside of the peak period, including all day on weekends.

Alternatively, those businesses which operate mostly in the non-summer months (March to November) may also be suited.

Other requirements you'll need to agree to include:

- Receiving your bill monthly, via email.
- Responding to trial group surveys.
- Participating in a case study if required.

Costs

Your meter box and switchboard are likely to be compliant if they were:

1. installed after 2005, or
2. upgraded to support a solar installation.

If your meter box and switchboard are not already compliant, you'll need to arrange work prior to the start of the trial to upgrade them to meet current standards at your own expense.

You may also incur costs if you choose to update business practices and equipment to manage usage during the variable pricing periods under your new tariff.

For the period of this trial, you'll pay no more for meter services charges than an equivalent customer with the same meter/tariff configuration.

Costs for meter services charges beyond July 2017 are yet to be confirmed. For further information on meter services charges, please refer to ergon.com.au/agtariifftrial

Tariff details

Summer: December to February	incl. GST
Demand charge - dollars per kW of chargeable demand per month	93.284
All usage - cents per kWh	17.929
Supply charge - cents per day	85.851
Non-summer: March to November	incl. GST
Demand charge - dollars per kW of chargeable demand per month Minimum 3kW	15.329
All usage - cents per kWh	17.929
Supply charge - cents per day	85.851

New rates for all Ergon Energy Retail customers will come into effect from 1 July 2017.

At the end of the trial, you can choose to remain on Tariff 24, return to your previous tariff (if available) or to an alternative tariff that best suits your needs.

Agricultural Tariff Trial

In response to requests from the agricultural sector for consideration of other tariff options to suit the needs of primary producers, the Queensland Government and Ergon Energy are inviting producers to participate in a limited trial of controlled load and demand tariffs.

These important trials help us better understand the potential for offering controlled load and demand tariffs as an alternative to the current transitional agricultural tariffs which are due to be removed by mid-2020.

